

Suppliers

Intertrain

Last modified 20-October-2025



Overview	Response
Your relationship with Intertrain continues unchanged	Everything you value about working with Intertrain stays exactly the same. Intertrain continues to operate separately and maintains its own supplier relationships. This ensures continuity of service and maintains the specialised knowledge of your requirements. Your existing contacts and the team members who understand your needs remain in place.
Your contracts remain secure	All your existing contracts stay valid on their current terms. There are no changes to your contract as a result of this announcement. From 31 October 2025, Intertrain will become part of City & Guilds Limited, which is joining the PeopleCert group. We'll send you a formal notification of this change of control shortly after this date
Your payment processes stay simple	Payment terms and invoicing continue as you know them. Payment terms, invoicing processes, and payment schedules remain unchanged. You can continue to use the same procedures you've always used.
Your procurement experience remains consistent	Fair, transparent processes you can rely on. Our procurement policies, supplier requirements, tendering processes, and competitive bidding practices all remain the same. We continue to maintain the same quality and compliance requirements you're familiar with, and we don't anticipate any immediate review of supplier agreements. Purchasing arrangements remain as they are. Any future consolidation will be carefully managed and communicated well in advance.
Compliance standards remain unchanged	The same expectations. Compliance-related supplier requirements, health and safety standards, and environmental expectations continue unchanged. We continue to prioritise safe

	working environments and maintain our commitment to responsible practices. Data protection and information security expectations remain aligned with current standards, including UK and EU GDPR compliance, Cyber Essentials Plus certification, and ISO/IEC 27001 alignment.
Your support contacts are still here	The same team, ready to help. Your existing contacts remain your trusted partners. For any transition-related questions, please contact our Procurement Team at procurement@cityandguilds.com
In short	Your relationship with Intertrain continues with the same specialist focus, now part of a larger organisation.